



IN-HOUSE PRESS RELEASE PERSISTENT HELPDESK DOWNTIME

16th April 2023

On 14 April at 7:09 P.M. CET, Ghost Recordz International Uninc. was informed by the company behind our helpdesk that it could no longer connect to our underlying services that handled the traffic of emails between externals and our teams. Consequently, our helpdesk was inaccessible and the problem was immediately escalated to our registrar and the company behind our helpdesk as well as the specific people within Ghost Recordz International.

Given that this exceptional outage of this important service has, at the time of writing, persisted for more than 48 hours, we would like to provide more clarity on the interruption of this service with this in-house press release. We can therefore say that all parties have initiated the necessary steps to analyse the problem and provide a solution as soon as possible. Furthermore, Ghost Recordz International has activated its number +46 8 559 25 147 for telephone support for artists, partners and other external parties.

Ghost Recordz International Unincorporated and its partners strive to provide a flawless service, and therefore regret that this problem has unfortunately occurred. We therefore also hereby apologise for any inconvenience this interruption may cause.

Ghost Recordz International Uninc.



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